



## **Accessibility Statement for Medicines Optimisation Website** **(<https://medicines.bedfordshirelutonandmiltonkeynes.icb.nhs.uk/>)**

This accessibility statement applies to the website hosted on the above domain.

This website is run by **BLMK ICB (Bedfordshire, Luton and Milton Keynes Integrated Care Board)**.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### **How Accessible Is This Website?**

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- there's a limit to how far you can magnify the map on our 'contact us' page

### **Feedback and Contact Information**

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Medicines Optimisation Team:

- **Email:** [blmkicb.contactus@nhs.net](mailto:blmkicb.contactus@nhs.net)
- **Call:** 0800 148 8890

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- **Email:** [blmkicb.contactus@nhs.net](mailto:blmkicb.contactus@nhs.net)
- **Call:** 0800 148 8890

We'll consider your request and get back to you as soon as possible.

If you cannot view the map on our 'contact us' page and need to come to our physical location please get in touch and we will assist you:

- **Email:** [blmkicb.contactus@nhs.net](mailto:blmkicb.contactus@nhs.net)
- **Call:** 0800 148 8890

## **Enforcement Procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical Information About This Website's Accessibility**

BLMK ICB is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance Status**

This website is partially compliant with the [\[Web Content Accessibility Guidelines version 2.1\]](#) AA standard due to the non-compliances listed below.

## **Non-Compliance With The Accessibility Regulations**

We use the Google Translate plugin on this site to deliver the website in multiple languages. The way the plugin outputs links is not ordered within a list which fails the semantic list guidelines WCAT 2.0 A 1.31 – This software is built by google and the source code is completely out of our control so we have no way to fix these issues.

Using the Google Translate plugin also fails WCAG 2.1AA 1.3.5, but again, the source code is completely out of our control so we have no way to fix these issues.

## **Content That's Not Within the Scope of the Accessibility Regulations**

### **PDFs and other documents**

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word document we publish will meet accessibility standards.

## **What We're Doing to Improve Accessibility**

Over the next twelve months, we will audit all pdfs and word documents that are delivered through this website and update all documents that were created after 23<sup>rd</sup>

September 2018 and replace any non-accessible versions on this website with updated accessible versions.

## **Preparation of This Accessibility Statement**

This statement was prepared on **29/02/2024**. It was last reviewed on **01/03/2024**

This website was last tested on 29/02/2024 against the WCAG 2.1 AA standard. The test was carried by the NHS Development team and the website developer (digidoda). All of the pages which are publicly accessible were tested using automated tools including SilkTide, Wave and AxeDeveloper Tools.

## **Future Plans**

We plan to analyse the content across this website every six months from the statement preparation date above and will update this document with the results of any further testing.