Implementation of Electronic Repeat Dispensing (eRD)

You will be aware from recent communications that primary care is being asked to increase the use of eRD (electronic repeat dispensing), in suitable patients, as part of the pandemic response. The NHSBSA is supporting this initiative by *creating individual practice lists of NHS numbers of patients identified from their dispensing information to be suitable for eRD*.

This service will allow GP practices to identify patients who have received the same medications in the last 12 months of dispensing data (up to Jan 20). The initial lists will be provided for patients receiving 1,2 or 3 medications allowing practices to start the process of moving people to eRD where the move is likely to be straight forward. Increasing eRD will have the following benefits in the current situation:

- Supporting social distancing by reducing footfall practices and to the community pharmacy,
- Reducing workload for prescribers allowing better prioritisation of resources
- Controlled management of the supply chain reducing the number of temporarily unavailable medicines

Where eRD has been previously actively encouraged, GP practices have successfully achieved 70% of patients receiving their medications in this way.

Setting up Repeat Dispensing using Lists from NHSBSA:

Obtain the list of patients from NHSE: The NHSBSA have already contacted practices using the last recorded email address for the practice, to allow them to opt in to request this data. If practices do not receive this email they can opt in by emailing directly to request their eRD list to nhsbsa.epssupport@nhs.net. Using the Electronic Repeat Dispensing (eRD) request form

Contact Community Pharmacy: Before switching patients ensure that you have notified the local Community Pharmacies that you are moving patients on to eRD.

Ensure Patients Identified by NHSBSA are suitable for eRD: While the list will identify patients who have been on the medications for more than 12 months, it is important to understand that not all patients may be suitable or eligible for eRD. Please find guidance for identifying patients suitable for eRD and a checklist

Gain patients consent for eRD: Crib sheet for Explaining eRD to a patient

Read code patients consent or refusal for eRD:

Patient consent given for repeat dispensing info transfer	XaKRX
Repeat dispensing service declined	XaXoR
On repeat dispensing system	XaJus

Use the How to guide for setting up patients on eRD on SystmOne (4th attachment)

Additional Resources for eRD:

Wessex AHSN have developed a comprehensive handbook on eRD (https://wessexahsn.org.uk/img/projects/Electronic%20Dispensing%20Handbook_Digital_WEB_S.pdf) which can be used as a point of reference for practice staff to help resolve some common potential issues.

NECS e-learning on ERD: https://learning.necsu.nhs.uk/nhs-digital-electronic-repeat-dispensing-elearning/

Any queries or requests for support with eRD should be directed to CCG teams:
BCCG: BEDCCG.bedsmeds@nhs.net ; LCCG: lutonccg.prescribing@nhs.net ; MKCCG: mkccgpharmacy@nhs.net